



Investor Presentation – Q4 & FY23



Safe Harbour





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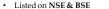


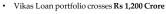
- 01 Rewind
- 02 Reset
 - Business Update
 - Asset Business Update
 - Liability & Liquidity Update
 - Financials & Key Ratios
- 03 Reimagine
- 04 Corporate Social Responsibility

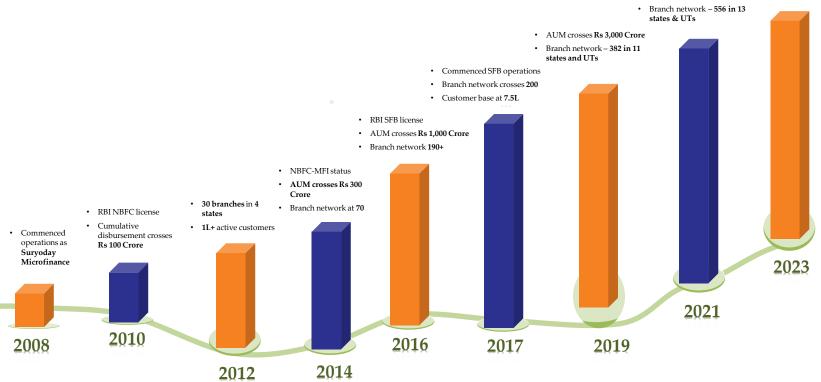
Milestones



- · AUM crosses Rs 6,000 Crore
- · Customer base 23.1 lakhs · Deposit crosses Rs 5,000 Crore
- IPO of Rs 581 Crore

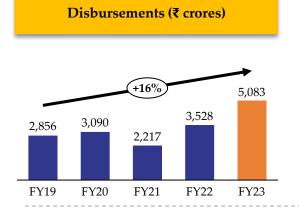


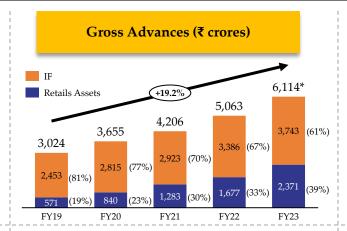


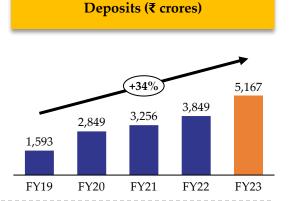


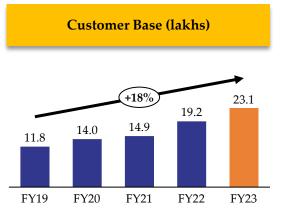
Journey So Far

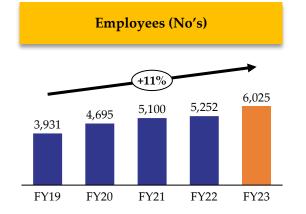


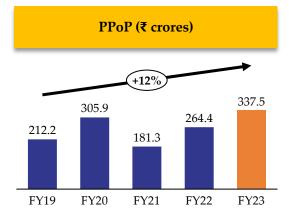








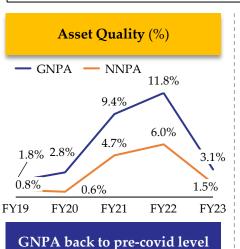


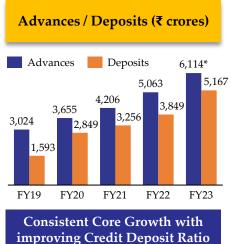


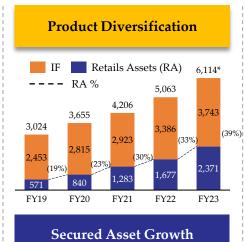
CAGR

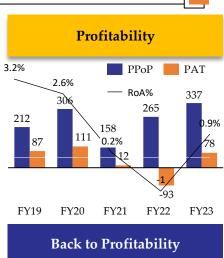
FY23 Year of Reset











GIVI A back to pre-covid level

Q4 FY23 Guidance V/S Achievement

Parameter	NNPA %
Guidance	<2%
Achievement	1.5%

Vikas Loan Book Size	Deposit / CASA
₹1,200 crores	₹5,100 crores / Rise in CASA %
₹1,232 crores	₹5,167 crores / 17.1%

RA Disbursement			
Substantial Increase			
₹567 crores			

Improvement in Pre-POP
March-23 – ₹40 crores
March-23 – ₹37.5 crores

*Adjusted for ARC is ₹6,541 crores



Performance Highlights -FY23



Gross Advances

₹6,114* (+20.7% *YoY*) **Disbursements**

₹5,083 (+44.1% YoY) **Asset Mix**

IF – 61% Others – 39% **Collection Efficiency**

102.2% (116.0% FY22)

Gross NPA

3.1% (-869 bps) **Net NPA**

1.5% (-446 bps)

Provision Coverage Ratio^{\$}

51.5% (52.6% FY22)

CRAR

33.7% (37.9% FY22)

NII ₹746

₹746.6 (+27.8% YoY) **PPoP** ₹337.5

(+27.3% YoY)

Cost of Funds

6.7%

(7.0% FY22)

Cost to Income Ratio

60.0% (60.9% FY22)

Retail: Bulk Deposit

(73.1% : 26.9%)

CASA Ratio

17.1% (18.8%FY22) **Branch Network**

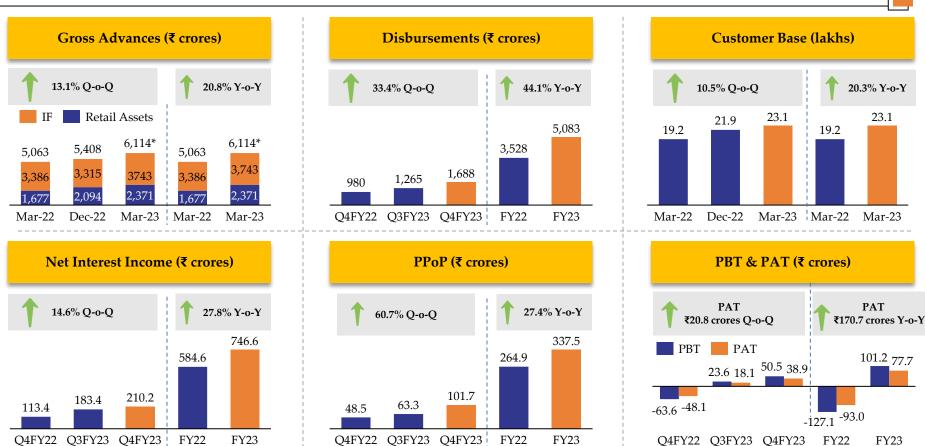
577 (565 FY22) **Employee Count**

6,025

(5,252 FY22)

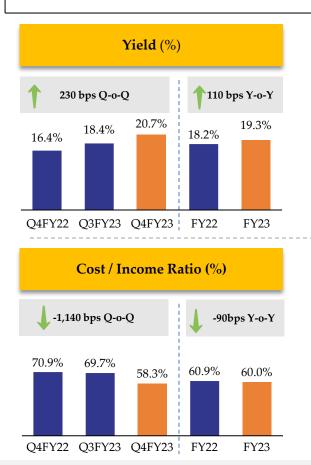
Key Metrics

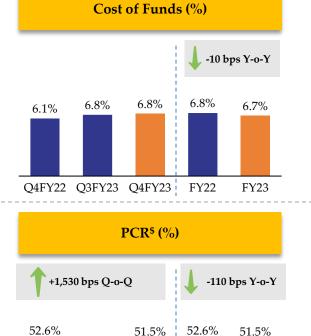


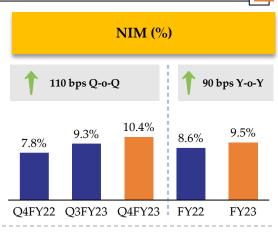


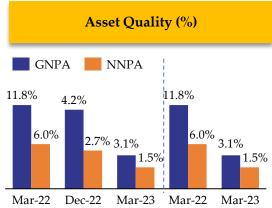
Key Metrics











\$Excluding technical write offs

Mar-23 Mar-22

Mar-23

36.2%

Dec-22

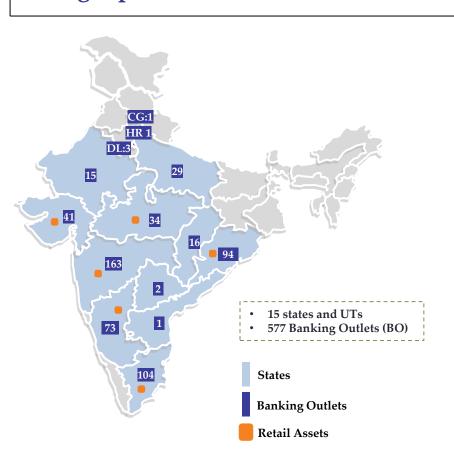
Mar-22



Geographical Presence







Branch Distribution

Total	577
Rural Centers	158
Liability focused outlets	95*
Asset focused outlets	324

Note: *Includes 26 Composite Branches

Geographical Mix of the Branches

Outlets	Asset Focused	Liability Focused	URC
Tamil Nadu*	64	22	17
Maharashtra	77	34	52
Odisha	28	10	56
Karnataka	45	11	17
Madhya Pradesh	27	2	5
Gujarat	36	5	0
Others	47	11	11
Total	324	95	158

Note: Tamil Nadu Includes Puducherry Some of the URC branches are full fledged asset branches

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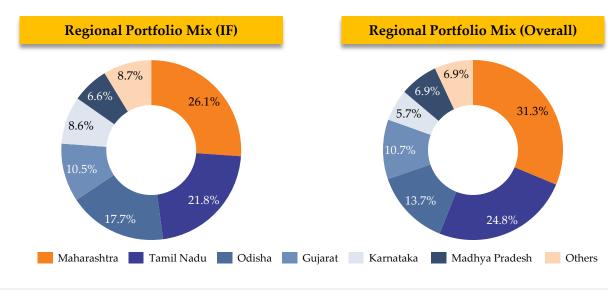
Asset Business Update -FY23



Particulars	JLG	VL	CV	HL	SBL	FIG	Partnerships	Others	Total
Gross Advances –(₹ Crores)*	2,511	1,232	391	555	405	688	113	220	6,114
Disbursement – FY23 (₹ Crores)	2,233	1,270	236	231	258	658	108	89	5,083
CE % - March 2023 (1 EMI)	96%	99%	95%	96%	95%	100%	94%	-	97%

Portfolio Mix – Product Wise 1.8% 11.0% 3.6% 6.2% 61.1% 6.2% Others

Parnerships



Vikas Loan - Product Deep Dive





- Vikas loan is an unsecured business loan product offered to an existing IF customers for their business requirements with primary focus on their growth prospects.
- A pre-approved product with a minimum documentation and clearing from Suryoday bank account
- Since its launch in 2020, Vikas loan has been an instant success witnessing robust growth in AUM as well as customer base.
- ~ 69% of the portfolio is covered under CGFMU

AUM ₹1,232 (2.5x since inception) Vikas Loan Share
32%
In IF AUM

Average Ticket Size ₹70,000 FY23

Asset Quality in FY23

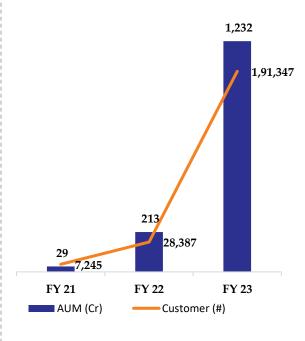
0.5% (PAR 30+)

Collection Efficiency

> 99%

Standing Instructions Clearance 90%

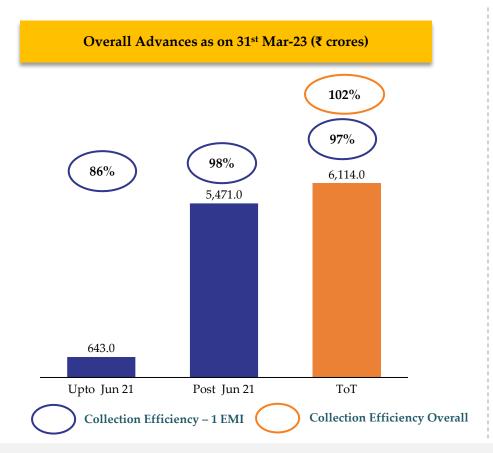


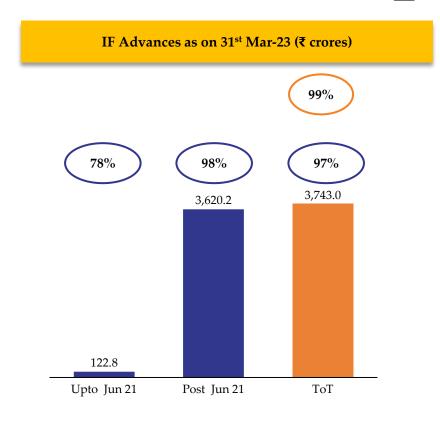


Pre and Post June-21 Book Performance









Asset Quality





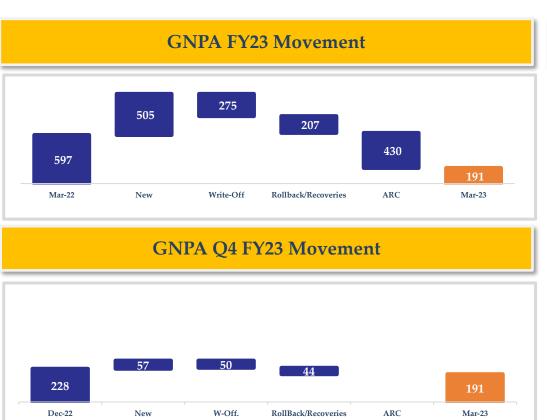
Product	Gross Advances	GNPA	NPA Provisions	Floating Provision	Total Provision	NNPA	GNPA ¹	NNPA ¹	PCR
	(₹ Crores)	(₹ Crores)	(₹ Crores)	(₹ Crores)	(₹ Crores)	(₹ Crores)	(%)	(%)	(%) (Excl. Tech W/off)
IF	3,743	133.2	47.0	17.8	64.8	68.5	3.6%	1.9%	48.7%
HL	642	11.2	4.0	-	4.0	7.2	1.7%	1.1%	35.5%
SBL	405	7.4	1.9	-	1.9	5.5	1.8%	1.4%	26.2%
CV	391	9.2	7.2	-	7.2	2.0	2.4%	0.5%	78.0%
FIG	688	-	-	-	-	-	0.0%	0.0%	0.0%
Other ³	246	30.4	20.7	-	20.6	9.8	12.4%	4.3%	68.1%
Total	6,114	191.4	80.7	17.8	98.6	93.0	3.1%	1.5%	51.5%

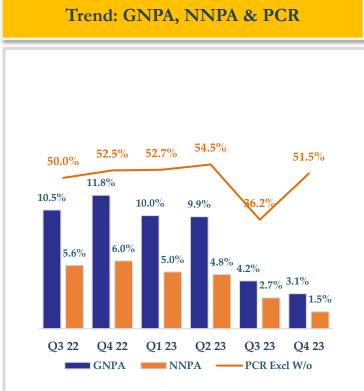
- 1. Gross Advances mean all outstanding loans and advances excluding advances written-off and Stressed Loans sold to ARC.
- 2. PCR computation excluding technical write-off and ARC Portfolio stands at 51.5%
- 3. Other includes Staff Loan, OD, Individual Loan, Restructuring product, WCTL and FITL, BC overdraft
- GNPA and NNPA includes ECLGS loans of ₹63.6 Crores (ECLGS Collection as of Mar-23 is 6.3 Crores) wherein 'nil' provision is made following IRAC guidelines and will be recovered through a Guarantee mechanism as per ECLGS circular. Excluding ECLGS loans GNPA and NNPA will reduce to 2.09% and 0.49% respectively as on March 31st, 2023
- Excluding ECLGS GNPA 134.1 Crores and total provision is 98.6 Crores. Excluding ECLGS PCR is 77.2% -Uncovered GNPA is ₹35.5 Crores

GNPA Walk Through



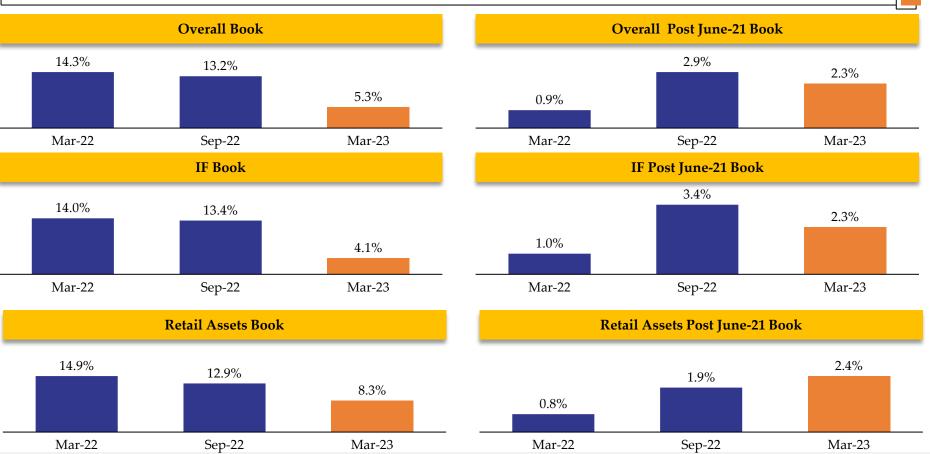
All figures in ₹ Crores, unless otherwise indicated





PAR 30+ Trend

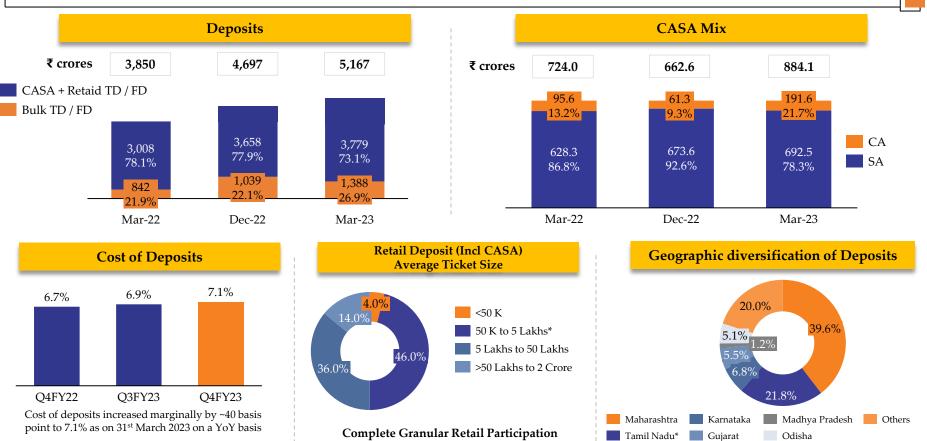






Deposit Update





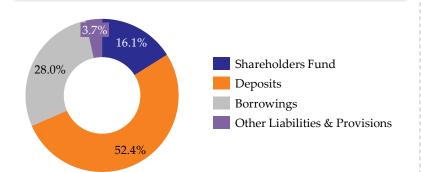
*Note: Puducherry is included in Tamil Nadu.

Liability Profile & Liquidity

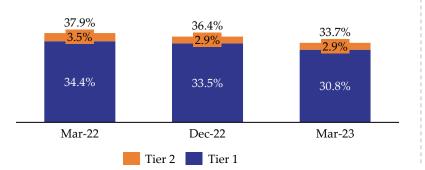








Capital Adequacy Ratio % (CRAR)



- As on 31st March 2023, Retail share in total deposits stood at 73.1%
- This will be gradually utilized by the bank for undertaking disbursements activities in the coming quarters.
- Strong and stable ALM maintained.

Liquidity Position (₹ crores)









Particulars (figures in ₹ crores)	Mar-23	Mar-22	Y-o-Y
Capital and Liabilities			
Capital	106.2	106.2	-
Reserves and Surplus	1,478.6	1,399.3	5.7%
Deposits	5,166.7	3,849.8	34.2%
Borrowings	2,765.4	2,551.3	8.4%
Others Liabilities and Provisions	344.4	273.8	25.8%
Total	9,861.2	8,180.5	20.5%
Assets			
Fixed Assets	164.5	115.2	42.7%
Cash and Bank	833.1	977.1	-14.7%
Investments	2,570.2	2,057.7	24.9%
Advances	6,015.1	4,750.9	26.6%
Other Assets	278.4	279.5	-0.4%
Total Assets	9,861.2	8,180.5	20.5%

Dec-22	Q-o-Q
106.2	-
1,438.7	2.8%
4,696.9	10.0%
2,361.5	17.1%
297.1	15.9%
8,900.3	10.8%
172.3	-4.5%
666.5	25.0%
2,472.0	4.0%
5,326.9	12.9%
262.7	6.0%
8,900.3	10.8%

Financials - P&L Account





Particulars (figures in ₹ crores)	Q4FY23	Q4FY22	Y-o-Y
Interest Earned	329.5	236.6	39.3%
Interest Expended	119.3	90.2	32.3%
Net Interest Income	210.1	146.4	43.5%
Other Income	33.9	20.0	69.5%
Net Total Income	244.1	166.4	46.7%
Operating Expenses	142.4	117.9	20.8%
Employee Expense	73.1	66.4	10.1%
Other Expense	69.3	51.5	34.6%
Operating Profit	101.7	48.5	109.8%
Provisions and Contingencies	51.5	112.1	-54.1%
Net Profit Before Tax	50.2	-63.6	-
Tax	11.3	-15.5	-
Profit After Tax	38.9	-48.1	-

Q3 FY23	Q-o-Q
291.7	12.9%
108.3	10.2%
183.4	14.5%
25.6	32.2%
209.1	16.8%
145.8	-2.3%
64.4	13.5%
81.4	-14.8%
63.3	60.8%
39.7	29.8%
23.6	112.9%
5.5	105.5%
18.1	115.1%

FY23	FY22	Y-o-Y
1,183.7	941.8	25.7%
437.1	357.4	22.3%
746.6	584.5	27.7%
97.4*	93.6	4.1%
844.0	678.0	24.5%
506.5	413.1	22.6%
242.4	228.2	6.2%
264.2#	184.9	42.9%
337.5	264.9	27.4%
236.6	392.0	-39.6%
100.9	-127.1	-
23.2	-34.1	-
77.7	-93.0	-

Note: *After netting of MTM loss (FY23 − ₹35.4 crores) $^{\sharp}$ Includes impact of loss of sale on stressed loans (FY23 - ₹21.5 crores)

Key Metrics





Particulars	Unit	Q4FY23	Q4FY22	Y-o-Y
Gross Advances	₹ Crores	6,114*	5,063	20.7%
Disbursement	₹ Crores	1,684	980	71.8%
Deposits	₹ Crores	5,167	3,850	34.2%
Retail Deposit to Total Deposit	%	73.1%	78.1%	-500 bps
CASA Ratio	%	17.1%	18.8%	-170 bps
Yield	%	20.7%	16.4%	430 bps
NIM	%	10.4%	7.8%	260 bps
Cost of Deposits	%	7.1%	6.7%	40 bps
Cost of Borrowings	%	6.4%	6.1%	30 bps
Cost of Funds	%	6.8%	6.5%	30 bps
Cost to income	%	58.4%	70.9%	-1,250 bps
GNPA Ratio	%	3.1%	11.8%	-870 bps
NNPA Ratio	%	1.5%	5.9%	-440 bps
PCR	%	51.5%	52.6%	-110 bps
Book Value Per Share (BVPS)	₹	149.3	140.0	6.6%

Q3 FY23	Q-o-Q
5,408	13.1%
1,265	33.1%
4,697	10.0%
77.9%	-480 bps
14.1%	300 bps
18.4%	230 bps
9.2%	120 bps
6.9%	20 bps
6.3%	10 bps
6.7%	10 bps
69.7%	-1,130 bps
4.2%	-110 bps
2.7%	-120 bps
36.2%	1,530 bps
145.5	2.6%

FY23	FY22	Y-o-Y
6,114*	5,063	20.8%
5,083	3,528	44.1%
5,167	3,850	34.2%
73.1%	78.1%	-504 bps
17.1%	20.2%	-310 bps
19.3%	18.2%	110 bps
9.5%	8.6%	90 bps
6.9%	7.1%	-20 bps
6.3%	6.8%	-50 bps
6.7%	7.0%	-30 bps
60.0%	60.9%	-90 bps
3.1%	11.8%	-870 bps
1.5%	5.9%	-440 bps
51.5%	52.6%	-110 bps
149.3	140.0	6.6%

^{*}Adjusted for ARC is ₹6,541 crores with growth of 29.2%

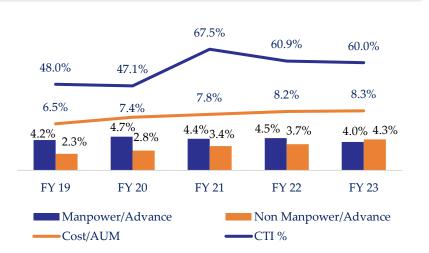
Cost Deep Dive

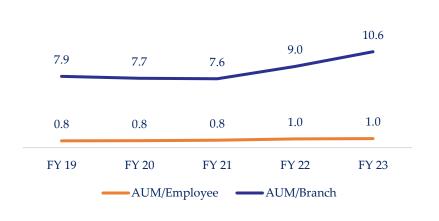


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Productivity & Capacity Utilization





- Manpower cost trending towards achieving leverage. Some of the corporate cost should take care for the near future growth
- Non manpower cost mainly driven by IT investments which will take care of future growth

- Consistently improving productivity
- Potential to scale is possible in existing branches

For FY24, CGFMU cover will increase CTI % by ~2% (overall outflow expected is 1% of the insured book which will substantially reduce any abnormal event risk such as Covid for the insured portfolio)



Suryoday-Reimagine



FY 25 Target – Serving 3.5 Million household (1% of Indian Population)

Learnings / Transformation



Group Loans



Single Customer



Generic Products



Lengthy Onboarding Process



Graduating Individuals from Groups



Serving Entire Household



Customized Products



Simplified Digital Onboarding

Strategy

Customer Segment

Deepen Customer Cohorts for Additional Product Opportunities

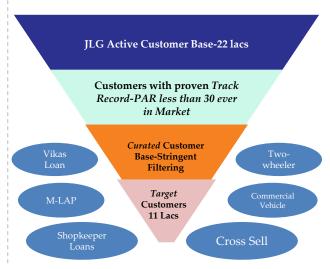
Product Proposition

Suitable liability offering across customer segments – focus on CA

Network Outreach

Leverage power of network to scale / Focus on Micro Markets / BC Partnerships in New Geography

Immediate Opportunity



Enablers



















Existing Customer Base Collection Strength in Micro Markets

Distribution CG

CGFMU Cover I

Digital Bank Partnerships

Merchant QR

nnt QR Advanced Analytics PMJJY/PMSBY

FY 24 Guidance - Key focus Innovation and Investment



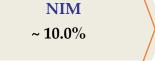


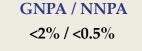






Cost of Funds ~ 7.5%





Cost to Income

~ 57%

ROA ~ 2.2%

~ 15%

ROE

Key Drivers:

- **Brand Building**
- Product Enhancement
- **Branch Expansion** (Productivity and scalability)
- Digital End-to-End Journey
- CGFMU (Credit Guarantee Cover)
- Cost Leverage

Be the Bank of Choice for 0.5% of Indian Household by end of FY24

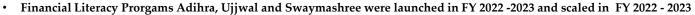


Corporate Social Responsibility





Ongoing Programs	Key Updates
Financial Capability of Domestic Workers "Adhira"	 Financial Literacy, Health and Livelihood programs for Domestic Workers Tie up with India Post, Adhaar Kendra's for KYC updation and Rotary Club for Camps in housing complexes
Financial Capability for Students "Ujjwal"	 Financial Literacy for students class 8th to 12th from Government schools. Trainings conducted in Navi Mumbai and Puducherry schools with permission from respective education departments. In Odisha, permission was not received
Financial Capability for Parents "Swayamshree"	 Financial literacy for parents whose children have attended training in school or community. Children influence parents and become partners in learning.
Health Interventions with focus on women and adolescent girls "Spandan"	 Key focus areas are anemia , reproductive and menstrual health, seasonal infections, eye care and Osteoporosis. Tie up with Public Health Centers for medicine distribution for ailments identified during health check ups On menstrual health - low cost Sanitary napkins made available to the community by creating a distribution network.
Quality Education for all children –"VIDYA"	 Infrastructure support (water filters, library, science lab etc) given in 13 Navi Mumbai Municipal Schools. These schools are within slums/villages Permission for same was received from Navi Mumbai Municipal Corporation Education Department. Along with infrastructure – health and other initiatives were implemented in the schools and the community around the school.
Complimentary Livelihoods "Udyojika"	 Community trainers for financial literacy eventually explore being CSPs as being complimentary livelihoods. Selling of Low Cost Sanitary Napkins through distribution network is being currently piloted. Producing low cost environment friendly cloth bags and distribution tie up with local vendor is piloted
Village Development	 Dhumale Gaon a tribal hamlet in Kharghar has been identified for community development. The hamlet faces acute water shortage during summers. Water supply arrangement and Anganwadi upgradation activities were taken up for this village. Financial Literacy initiative implemented



- Spandan, Vidya, Vikas and Udyojika Programs initiated in FY 2022 2023
- Overall Outreach: 40,504. Infra Work in 13 schools of Navi Mumbai and 1 tribal village















Corporate Social Responsibility



- The CSR activities for the Bank are mostly undertaken by Suryoday Foundation. Currently 7 programs are under implementation over time horizon of 2 years (FY 22 and FY 23). A total of 40,504 beneficiaries have been covered, Infrastructure work has been completed in 13 NMMC schools and 1 tribal village.
- Further , the Bank is also working with Rotary Club of Chennai for preventive dental care through mobile van covering all Chennai Municipal Schools. The said arrangement is for 3 years (FY 22 , FY 23 and FY 24) . A total of 15,993 students have been covered in this program for FY 23
- From time to time, Bank also gives one-time grants in areas of education, health, livelihoods and environment











R Ramachandran - Non-Executive Chairperson and Independent Director

• Former CMD Andhra Bank, Former ED Syndicate Bank



John Arunkumar Diaz - Independent Director

• Over 28 years with Standard Chartered Bank



Mrutunjay Sahoo - Independent Director

• Ex-Special Chief Secretary to the Govt of AP and Ex-Director in PSUs



KP Nair - Independent Director

· Former DMD of IDBI Bank



Jyotin Mehta - Independent Director

• Former GM & CS of ICICI Bank, Former Chief Internal Auditor of Voltas



Ranjit Shah - Investor Director

· Co-Founder and Managing Partner at Gaja Capital



Mandeep Maitra - Independent Director

 An award winning global HR leader and Leadership transformation coach having experience of more than 30 years



R Baskar Babu: Promoter, MD and CEO

- · 25+ years of experience in Financial Services
- · Leadership roles in HDFC Bank, GE Capital, Cholamandalam

Leadership Team <1/2>







R Baskar Babu: Promoter, MD and CEO

- 25+ years of experience in Financial Services
- · Leadership roles in HDFC Bank, GE Capital, Cholamandalam



Kanishka Chaudhary: Chief Financial Officer

- CA with 21+ years of experience in Financial Services
- GE Capital Services, JP Morgan, Deutsche Bank



Narayan Rao: Chief Services Officer

- 33+ years of experience in Sales, Operations & Technology.
- Intelligroup (NTT Data); PINC, Machinkraft, Motorola-PagePoint



Himanshu Mishra: CBO - Retail Banking

- 22+ years of experience in Financial Services
- AU SFB, Yes Bank, IndusInd Bank, DBS Bank, ICICI Bank, Citibank



Sarveish Kharangate: Business Head - Inclusive Finance

- 24+ years of experience in Financial Services
- ICICI Bank, Cholamandalam, TATA Finance and Weizmann Fincorp



Senthil Kumar: CBO - Wheels & Distribution

- 25+ years of experience in Financial Services
- Manappuram, Fullerton, Indiabulls, HDFC, Citicorp, Sundaram Finance



Gaurav Pawra: Business Head - Mortgages

- 20+ years of experience in Financial Services
- ICICI Bank, Clix Housing Finance



Vishwanath Bhat: Head - Micro Home Loans

- 20 years of experience in Financial Services
- Credit Access Grameen, Axis Bank, Shriram, Cholamandalam, ICICI Bank



Sudhakar Mogera: Head - FIG & Partnerships

- 20+ Years of experience in Financial Services
- IndusInd Bank, HDFC Bank, Reliance Capital, UGRO Capital



Radhika Gawde: Chief Credit Officer Designate

- CA with 18+ years of experience in Financial Services
- HDFC Bank



Anand Balaji: Head - Inclusive Finance Credit

- 30+ years of experience
- Cholamandalam, PINC Money

Leadership Team <2/2>







Vishal Singh: Chief Information Officer

- 21+ years of experience
- FIS Global, Ansoft, Fidelity Information Services, Clix Capital.



Sasidhar Vavilala: Head - Business Intelligence & Analytics

- 22+ years experience
- · IDFC First Bank, Aditya Birla, Standard Chartered, Matrimony



Dhara Vyas: Chief People Officer & Head - CSR

- 25+ yrs of experience
- ANZ Grindlays, HDFC Bank, Kotak Bank, Accion, Grameen Foundation



Vibha Gawde: Chief Audit Officer

- · 35+ years of experience
- Bank of Tokyo Mitsubishi, IndusInd Bank, Kotak Bank



Krishna Kant Chaturvedi: Company Secretary

- 20+ years of experience
- Yes Bank, Tata Teleservices, Moser Baer Solar, Viom Network



Vijay Vasudevan: Head - Business Solutions Group

- · 22 years of experience
- Sundaram Finance, HDFC Bank, Citi Financials, HSBC, Dhanlaxmi, Nett Positive, Equifax, Tata Motors Finance



Sudheer Muvva: Chief Technology Officer

- 19 years of experience
- Yes Bank, Axis Bank, IDFC First Bank, Mphasis India, Vayana India



Rajesh Srivastava: Head - Liability Products & Projects

- 25+ years of experience
- Jana Small Finance Bank, HDFC, NICL



Yogesh Dixit: Chief Risk Officer

- 32+ years of experience
- CARE, CRISIL, SBI Capital Markets, SIDBI, NABARD, NIT



Shankar Surender: Chief Compliance Officer

- 18+ years of experience
- Jio Payments Bank, North East SFB, Equitas SFB, Axis Bank



R Mohan: Head - Legal

- 30+ years of experience
- · State Bank of India



Narayan Thathai: Head - Treasury

- 34 years of experience
- Karur Vysya Bank, Equitas SFB, Mizuho Bank- Mizuho Financial Group, National Bank in UAE and State Bank of India & its subsidiaries.



THANK YOU!

Company: Suryoday Small Finance Bank Limited



CIN: L65923MH2008PLC261472

Mr. Himadri Das

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Website: www.suryodaybank.com

Investor Relation Advisors: Strategic Growth Advisors Pvt. Ltd.

SGA Strategic Growth Advisors

CIN: U74140MH2010PTC204285

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