

January 04, 2023

Ref.: SSFB/CS/75/2022-23

To,

National Stock Exchange of India Limited

The Listing Department
Exchange Plaza, C-1, Block G,
Bandra Kurla Complex, Bandra (E)
Mumbai-400 051

BSE Limited

The Corporate Relationship Department
Phiroze Jeejeebhoy Towers,
Dalal Street, Fort,
Mumbai-400 001

Symbol: **SURYODAY**

Scrip Code: **543279**

Dear Sir/ Madam,

Subject: Statement under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended on December 31, 2022

Pursuant to the Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby confirm that the investor complaints received by Suryoday Small Finance Bank Limited (the "**Bank**") for the quarter ended December 31, 2022 were 'Nil' as detailed in the below table, and in this regard, we enclose herewith the Investor Grievance Redressal Certificate issued by the Bank's Registrar and Share Transfer Agent viz. KFin Technologies Limited (*Formerly known as KFin Technologies Private Limited*):

Sr. No.	Status of complaints during the quarter ended December 31, 2022	No. of complaints
1	Number of complaints pending at the beginning of the quarter	Nil
2	Number of complaints received during the quarter	Nil
3	Number of complaints disposed of during the quarter	Nil
4	Number of complaints unresolved at the end of the quarter	Nil

The above is submitted for your kind information and appropriate dissemination.

Thanking You.

Yours Faithfully,

For **Suryoday Small Finance Bank Limited**

Krishna Kant Chaturvedi

Company Secretary & Compliance Officer

Encl: As above

SURYODAY SMALL FINANCE BANK LIMITED

Reg. & Corp. off: 1101, Sharda Terraces, Plot. 65, Sector 11, CBD Belapur, Navi Mumbai: 400614 Tel: 022-40435800

E Mail: info@suryodaybank.com / **Web:** www.suryodaybank.com **CIN:** L65923MH2008PLC261472 / **GSTIN NO:** 27AAMCS5499J1ZG

KFIN/SMFL/2023
January 4, 2023

To,
THE COMPANY SECRETARY
SURYODAY SMALL FINANCE BANK LIMITED
1101, SHARDA TERRACES, PLOT NO.65
SECTOR 11, CBD BELAPUR, NAVI MUMBAI
400614

Statement of Investor Complaints for quarter ended 31st December, 2022

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint Received (In Numbers)	Complaint Resolved (In Numbers)	Complaint Pending (In Numbers)	Remarks/Reasons thereof, required if any:
No. of complaints pending as on 1st October, 2022	0	0	0	
No. of direct complaints received during the quarter (from 1st October, 2022 to 31 st December, 2022)	0	0	0	
No. of SEBI complaints received during the quarter (from 1st October, 2022 to 31 st December, 2022)	0	0	0	
No. of Exchange complaints received during the quarter (from 1st October, 2022 to 31 st December, 2022)	0	0	0	

Thanking you,

Regards,
For KFin Technologies Limited


Umesh Pandey
Manager

KFin Technologies Limited
(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,
Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649

To Whomsoever It May Concern.

DATE: 04-01-2023

UNIT: SURYODAY SMALL FINANCE BANK LIMITED
ISIN: INE428Q08073

This is to certify that there are no pending Investor Grievance of the Debenture Holders for the quarter ended 31-12-2022, the details of which are as follows: -

No. of Complaints pending as on October 1, 2022	NIL
No. of Complaints received during the quarter (From October 1, 2022 to December 31, 2022)	NIL
No. of complaints resolved during the quarter (From October 1, 2022 to December 31, 2022)	NIL
No. of Complaints remaining unresolved as on December 31, 2022	NIL

Thanking You

Yours faithfully,
For KFIN TECHNOLOGIES LIMITED
(Formerly known as Kfin Technologies Private Limited)



Jagannadh Chakka
Deputy Manager