

**Date: October 13, 2022**  
**Ref.: SSFB/CS/56/2022-23**

**To,**  
**National Stock Exchange of India Limited**  
The Listing Department  
Exchange Plaza, C-1, Block G,  
Bandra Kurla Complex, Bandra (E)  
Mumbai-400 051

**BSE Limited**  
The Corporate Relationship Department  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Fort,  
Mumbai-400 001

Symbol: **SURYODAY**

Scrip Code: **543279**

Dear Sir/ Madam,

**Subject: Statement under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended on September 30, 2022**

Pursuant to the Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby confirm that the investor complaints received by Suryoday Small Finance Bank Limited (the "Bank") for the quarter ended September 30, 2022 were 'Nil' as detailed in the below table, and in this regard, we enclose herewith the Investor Grievance Redressal Certificates issued by the Bank's Registrar and Share Transfer Agent viz. KFin Technologies Limited (Formerly known as KFin Technologies Private Limited):

Sr. No.	Status of complaints during the quarter ended September 30, 2022	No. of complaints
1	Number of complaints pending at the beginning of the quarter	Nil
2	Number of complaints received during the quarter	Nil
3	Number of complaints disposed of during the quarter	Nil
4	Number of complaints unresolved at the end of the quarter	Nil

The above is submitted for your kind information and appropriate dissemination.

Thanking You.

Yours Faithfully,  
For **Suryoday Small Finance Bank Limited**

**Krishna Kant Chaturvedi**  
Company Secretary & Compliance Officer

Encl: As above

**SURYODAY SMALL FINANCE BANK LIMITED**

**Reg. & Corp. off:** 1101, Sharda Terraces, Plot. 65, Sector 11, CBD Belapur, Navi Mumbai: 400614 Tel: 022-40435800

**E Mail:** info@suryodaybank.com / **Web:** www.suryodaybank.com **CIN:** L65923MH2008PLC261472 / **GSTIN NO:** 27AAMCS5499J1ZG

KFIN/SMFL/2022  
October 07, 2022

To,

THE COMPANY SECRETARY  
SURYODAY SMALL FINANCE BANK LIMITED  
1101, SHARDA TERRACES, PLOT NO.65  
SECTOR 11, CBD BELAPUR, NAVI MUMBAI  
400614

**Statement of Investor Complaints for quarter ended 30<sup>th</sup> September, 2022**

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint Received (In Numbers)	Complaint Resolved (In Numbers)	Complaint Pending (In Numbers)	Remarks/Reasons thereof, required if any:
No. of complaints pending as on 1 <sup>st</sup> July, 2022	0	0	0	
No. of direct complaints received during the quarter (from 1 <sup>st</sup> July 2022 to 30 <sup>th</sup> September, 2022)	0	0	0	
No. of SEBI complaints received during the quarter (from 1 <sup>st</sup> July 2022 to 30 <sup>th</sup> September, 2022)	0	0	0	
No. of Exchange complaints received during the quarter (from 1 <sup>st</sup> July 2022 to 30 <sup>th</sup> September, 2022)	0	0	0	

Thanking you,

Regards,  
For KFin Technologies Limited



Umesh Pandey  
Manager

**To Whomsoever It May Concern.**

DATE: 13-10-2022

**UNIT:** SURYODAY SMALL FINANCE BANK LIMITED

**ISIN:** INE428Q08073

This is to certify that there are no pending Investor Grievance of the Debenture Holders for the quarter ended 30-09-2022, the details of which are as follows: -

No. of Complaints pending as on July 1, 2022	NIL
No. of Complaints received during the quarter (From July 1, 2022 to September 30, 2022)	NIL
No. of complaints resolved during the quarter (From July 1, 2022 to September 30, 2022)	NIL
No. of Complaints remaining unresolved as on September 30, 2022	NIL

Thanking You

Yours faithfully,  
For KFIN TECHNOLOGIES LIMITED  
(Formerly known as Kfin Technologies Private Limited)



Jagannadh Chakka  
Deputy Manager